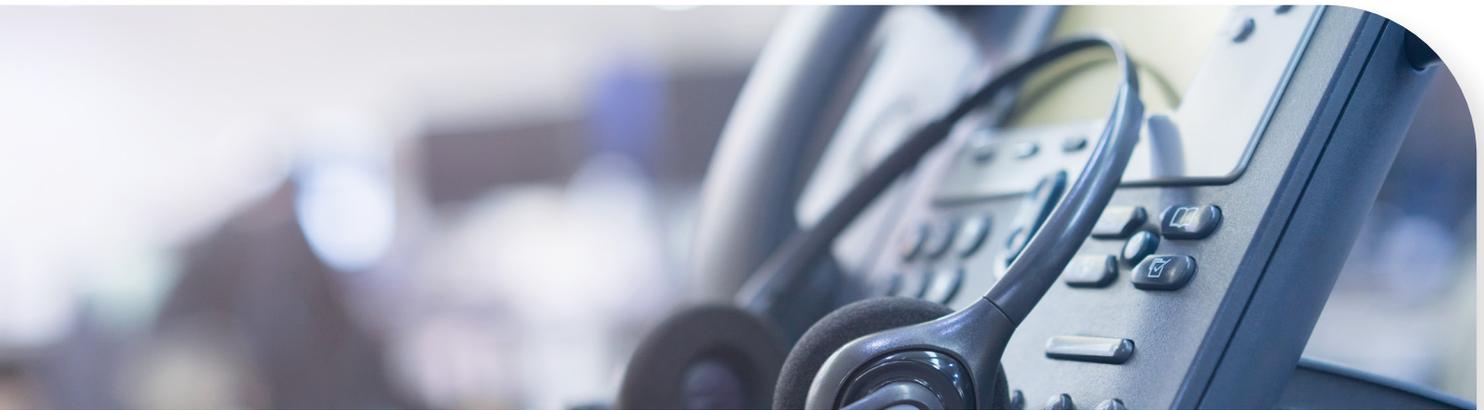# UNIVERGE® SV9100

The UNIVERGE® SV9100 Communications Server is a robust, feature-rich, and scalable system that is ideal for small and medium businesses. It is designed to help solve today's communications challenges and offers the ability to expand as your business grows in the future.

UNIVERGE® SV9100

Multi-carrier SIP support - Offers greater resilience and provides more cost-effective routing of calls.

VoIP and Traditional Voice Support - Protection against ISDN Switch Off with built-in SIP technology or provides an easy migration option.

Application Integration - Embedded applications are easily accessed through simple licence activation.

Scalability - As a business's communication needs grow with the company.

Stackable Architecture - The SV9100's rack stackable chassis supports server functions, media gateways, and media converters through a single unit.

The choice of communication solutions in the marketplace is vast - however, managing separate tools can waste time and drive down productivity. NEC's SV9100 brings all this together with a cost-effective, modular solution that keeps your team, and your customers, connected. With an increasingly mobile workforce, keeping your team aligned and maintaining high levels of sharp customer service is vital, an aging system simply will not keep your business competitive.

The SV9100's InUC utilises WebRTC (Real-Time Communications) providing highly cost-effective video and collaboration working seamlessly within your IT environment. SV9100 users can quickly set up audio and video conferences between two or more PCs or Android devices from anywhere, with internet and VPN or LAN for secure connectivity.

BENEFITS

Wide range phones - Choose from IP or digital; grayscale, or colour displays, and even video calling.

Hotdesking - Allows handsets and desk space to be shared by several employees, helping keep costs down.

User-friendly interface - Little or no staff training required.

Customizable - Function keys can be adapted to the exact individual requirements of your business.

Wireless headset adapter - Allows easy connection to wireless headsets.

Directories - Personal, system, and corporate directories available.

MYCALLS call manager - Improve your business performance across the board.

Protect Sales Revenues - Abandoned calls are flagged & logged enabling rapid call-backs.

Manage by Exception - User-defined system alarms alert managers to urgent situations.

Reduce Call Costs - Unauthorised calls, e.g., mobiles/premium-rate numbers are highlighted.

GDPR - Keeping data secure and in line with GDPR is a serious challenge for many organisations, especially if a customer expresses the 'right to be forgotten'.

Records management - Call recordings of a specified number in one fell swoop. Older records can also be easily 'anonymised'.