

# Business Internet

Every business needs to be online but with so many options available it can be difficult to find the service to suit your needs. Our connectivity infrastructure will optimise your business now and set you on a path to ensure your future requirements are also met. All our services can be remotely monitored and are underpinned with business SLAs for extra peace of mind.



## ADSL BROADBAND

**Our cost-effective, asymmetric digital subscriber line (ADSL) broadband service gives you a simple, low-priced internet connection.**

ADSL broadband is our standard broadband offering. It delivers an internet connection through copper wires of the existing landline telephone network. It is available to 99% of UK business addresses. Standard broadband comes in two variants – ADSL, with a maximum download speed of 8 Megabytes per second (Mbps), and ADSL 2+, with a maximum download speed of 24 Mbps.

ADSL connections are asymmetrical, meaning upload speeds are slower than download speeds, around 2 Mbps is your typical upstream standard.

## FIBRE BROADBAND

**Tailor Made offers the next generation of connectivity that is built for business.**

With superfast speeds and

high availability, it is perfect for businesses that cannot afford to have any downtime and is ideal for businesses wanting to invest in data-hungry applications or cloud-based solutions. We offer two fibre products, fibre to the cabinet (FTTC) and fibre to the premises (FTTP).

Our FTTC connections have fibre-optic cables running from the phone exchange to street cabinets, but the final leg to your business premises is delivered on the same copper wires used by ADSL connections. Our FTTC comes with two maximum download speeds of 80 Mbps and 40 Mbps, however, the average speed of your connection will be dictated by your business premise distance to the telecom's street cabinet.

Our FTTP connections, often referred to as 'full-fiber internet', cover the entire network distance on fibre optic cables and can deliver speeds of up to 1 Gbps (1000 Mbps), nearly 20 times the UK average. Our superfast FTTP connections do not suffer from speed degradation like ADSL and FTTC connections, as download and upload speeds are symmetrical.

## BENEFITS

- **Business-grade services** - Our business internet services will not be impacted by residential traffic as we work solely with UK businesses. Your traffic will be managed and transported efficiently during business working hours to make sure your connection does not slow down during peak times.
- **Great value** - The combination of our unique commercial agreements and the fact we are independent means we can get the best business internet deals from our major partners including TalkTalk business, BT Wholesale, and Virtual1.
- **Quality of service (QoS)** - We can configure QoS rules to your precise requirements to ensure priority is given to time-sensitive and interactive traffic.
- **Pro-active monitoring** - To make sure all our customers get the very best quality broadband experience, we pro-actively monitor and manage our network and underpin it with the highest quality infrastructure.