

Managed IT Support

Unlock the freedom to focus on growing your business with itBusinessCare



Leverage scalable IT Support to meet your current and future requirements

Have confidence in your business-critical technology with tailored IT Support to suit all business sizes and budgets.

From remote IT assistance to fully outsourcing the management and support of your IT estate, TMT unleashes your staff with rapid response to their IT issues.

You will get:

- Reduced time wasted on IT issues with rapid response from service desk engineers.
- The freedom for your teams to focus on their roles, as their IT is managed by the experts
- Increased employee satisfaction by ensuring they avoid wasted time spent on IT issues
- Increased ROI and reduce your IT spend with cost effective solutions designed to suit your organisation's size and requirements.

itBusinessCare Essentials

Entry-level business IT Support and unlimited access to the rapid response helpdesk.

- Antivirus and hardware monitoring included as standard

itBusinessCare Advanced

Extend itBusinessCare Essentials cover to include one-off onsite support visits.

- Have one-off engineer visits to help solve IT support queries at your site
- Field engineering included as part of the monthly fee
- Annual IT strategy reviews with a TMT expert

itBusinessCare Dedicated

Includes itBusinessCare Advanced cover with a dedicated Engineer.

- Benefit from a weekly IT clinic with a dedicated Engineer
- Enjoy full access to the TMT helpdesk service for peace of mind
- Quarterly IT strategy reviews to ensure your teams are fully supported
- Optional extra: permanent Engineer located onsite at your premises



WILLIAMS SHIPPING

itBusinessCare with Williams Shipping

Williams Shipping, the logistics firm with over 125 years of excellence needed reliable and secure IT as the foundation for their business growth.

With appropriate IT support Williams Shipping have expanded to eight sites, renewed their equipment and leverage TMT's rapid response helpdesk to power their teams.

[Read more here](#)



**Support your IT by
asking the expert**

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