

EduCare

Enhance your students' learning outcomes
and save teachers time with improved
IT, Communications and Cyber Security



Have confidence in your organisation's
technology with tailored IT Support
to suit all sizes and budgets

Create an optimised educational environment, with
uninterrupted operations, secure data management, and
streamlined technology integration.

EduCare Essentials

Entry-level IT Support for educational organisations.

- Unlimited 3rd line phone and remote support, supplying your internal IT an escalation path

EduCare Advanced

Extend EduCare Essentials cover to include:

- Infrastructure monitoring and maintenance
- On-site visits for technical support as required
- IT Strategy meetings, service analysis and advice

EduCare Dedicated

Includes EduCare advanced cover to include a dedicated engineer.

- IT networking management, including switching and wireless
- Telephony maintenance and support
- Dedicated service desk engineer for your support requests
- Optional extra: permanent engineer located onsite at your premises

Save time and enhance teaching and learning outcomes with robust support services for educational institutions.

Proactive IT Support services that help optimise staff time and efforts, allowing them to concentrate on teaching and facilitating enhanced learning outcomes.

Proactive Issue Resolution:

By identifying and addressing potential IT issues pre-emptively, your staff can concentrate on their core responsibilities without disruptions.

Dedicated Help Desk Support:

Minimise downtime, allowing educators to focus on teaching through timely assistance provided by our dedicated Service Desk technicians.

Managed Network Infrastructure:

Reliable and secure connections for wired and wireless users, reducing the burden on staff to troubleshoot issues with managed network infrastructure, fostering a seamless teaching and learning experience.

Efficient System Updates and Maintenance:

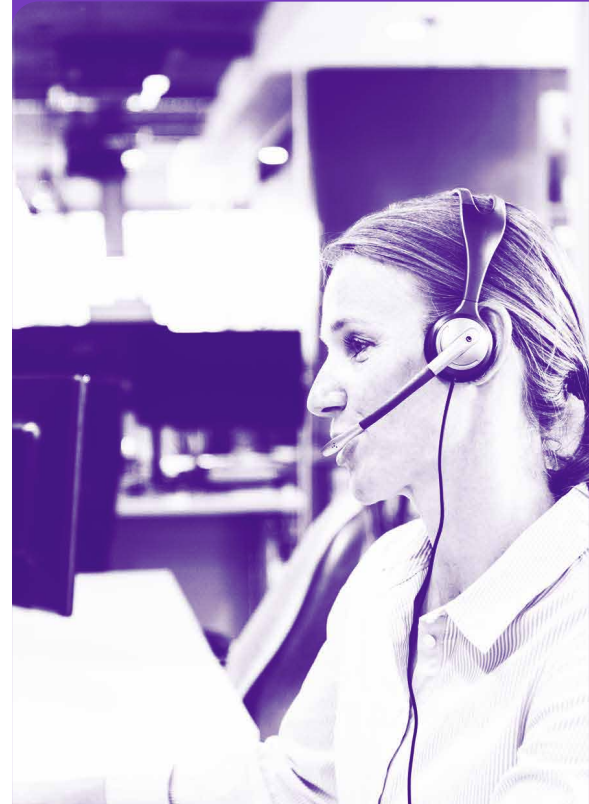
Ensuring educational technology is always up-to-date and functioning optimally, saving educators time with proactive device management.

Centralised Management of IT Infrastructure:

To deliver efficient monitoring and maintenance, while minimising time spent by staff on disparate IT issues by creating a cohesive and organised technology ecosystem.

For organisations who:

- Suffer from slow, problematic connectivity
- Have greater dependency on cloud-based learning resources
- Manage lots of IT devices



Enhance your
educational technology
by asking the expert

hello@tmtech.co.uk

